



Dear Parents/Carers,

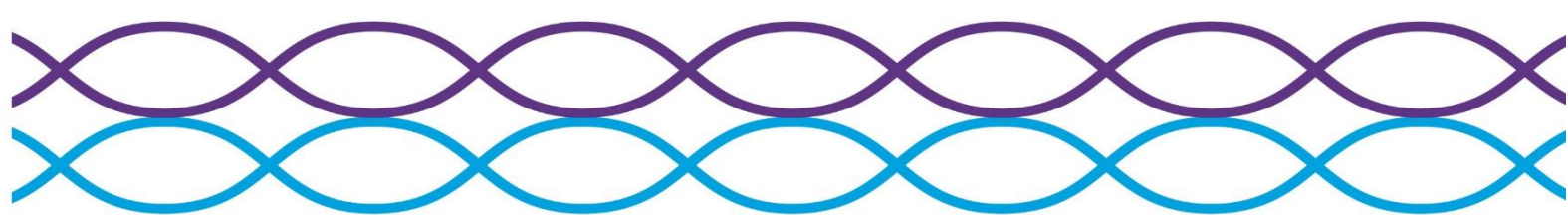
Welcome back to a new school year, I wanted to write to let you know that your children have settled in so well and we have been really fortunate to welcome so many new friends into our school this September. Our school family just keeps on getting bigger and bigger!

A few little reminders for this academic year:

- 1) Dates for events in school are all on the school newsletter that will be coming out shortly. If there are any changes or additions we will let you know asap.
- 2) Attendance - please ensure that your child is in school on time, as we run our phonics and spelling groups first thing in the morning and it is crucial that all children attend these basic skills sessions. Your support in this matter is greatly appreciated.
- 3) Uniform - the children are really looking very smart in their school uniforms, thank you for helping us with this. It does make a difference to the culture and 'feel' of the school when they come in proudly wearing their uniforms. Dates for PE days will be on the newsletters so you will know which days they can come in in their PE kit.

### **Conduct**

The main reason for writing this letter is, I'm afraid, with some regret. It has become increasingly more common over the last academic year, and the start of this year, where parents/carers have spoken aggressively or inappropriately towards my staff. This simply will not be tolerated. Staff at the Academy do not come to work to be shouted at, sworn at or threatened. Members of staff go above and beyond to care for, and educate the children in this school and we will always try to do our very best, however sometimes, things may not



go to plan. When this happens parents should not shout at staff, there is a procedure to follow for complaints and that is to arrange an appointment to speak to myself. The governors of the school will be issuing a Parent Code of Conduct policy, which will be shared with you next week.

It is really important to us all that we work together to ensure the education, happiness and safety of all.

Thank you for your continued support in this.

Kerry Lilico  
Headteacher

